Welcome

Our most important concern is your safety!

A face covering is optional to ride Mason Shuttles.

No guest passengers.

Wash hands or use 60%+ alcohol hand sanitizer after riding.

As always:

Mason ID check for all routes and stops.

Arrive a few minutes early for safe boarding.

Only attempt to board your shuttle at the designated stop.

Never chase a moving vehicle.

Remain seated while on board a shuttle.

When is Mason Shuttle On-Demand available?

Saturday-Sunday - 3pm - 11pm
No Weekday Service

Rides must be requested by 10pm for pick-ups between 10pm and 11pm.

Two buses on the route.

How does Mason Shuttle On-Demand work?

*Download the Transloc app.

*Click on View On-Demand Services and choose Mason Shuttles On-Demand.

*Create your account using your Mason email address.

*Enter a textable phone number; it’s how the app will contact you if needed.

*On the app, select from a range of pick-up and drop-off locations to request your ride.

*The app will provide an estimated pick-up time and it will adjust the time if conditions change.

*You must show your Mason ID when boarding.

Some shuttle routes may drop-off passengers, then layover until their scheduled departure time.

CONTACT INFO

Transportation Office
(Mon - Fri, 8:30am-5:00pm)
Email: shuttle@gmu.edu
Website: shuttle.gmu.edu
Phone: 703.993.2828

For questions on your On-Demand pick-up, please use the Reston Dispatch number below.
Reston Limousine Dispatcher
703.478.0911

HOLIDAY SCHEDULES

Dates and service levels may vary. Always check shuttle.gmu.edu for up-to-date information.

FALL SEMESTER 2022

MASON SHUTTLE ON-DEMAND

Weekends Only - 3pm-11pm

No Weekday Service

Mason Shuttle On-Demand is a shared ride service with designated pick-up and drop-off locations on the Fairfax campus and at nearby locations off-campus. Does not serve the Mason Square (Arl) or SciTech campuses. Download the TransLoc app for details, including drop-off and pick-up locations.

@MasonShuttles

MasonParkingTransportation

All shuttles are WiFi enabled

Effective date 8/20/2022
When is Mason Shuttle On-Demand available?

Saturday-Sunday - 3:00pm - 11:00pm
No Weekday Service

Rides must be requested by 10pm for pick-ups between 10pm and 11pm.

Tips for Using Mason Shuttle On-Demand

* Mason Shuttle On-Demand is a shared ride service so you may be sharing the ride with others who are going to your stop or nearby stops.

* For Fall 2022, there are two buses on the route from 3-11pm. Stops are on or local to the Fairfax campus.

* The pick-up and drop-off stops available for the On-Demand Shuttle are in the TransLoc app and on the On-Demand website.

* When you request the shuttle, you will be put into a queue to be picked up; the length of the wait for your pick-up is dependent on the demand for the shuttle at the time. Allow at least 30 minutes for shuttle; actual wait times may vary based on the number of rides requested.

* You may experience a delay in receiving a pick-up notification during high volume times as the TransLoc app algorithm assesses which vehicle can pick you up.

* You must be at the stop when the shuttle arrives; they can’t wait for you.

* When you see the On-Demand Shuttle, be sure to signal to the driver that you are being picked up.

* The Shuttle On-Demand cannot be scheduled in advance.

* It is recommended that you not cancel the shuttle and then immediately rebook it; this just puts you further down the list for pick-up.