

Welcome

Our most important concern is your safety!

A face covering is optional to ride Mason Shuttles.

No guest passengers.

Wash hands or use 60%+ alcohol hand sanitizer after riding.

As always:

Mason ID check for all routes and stops.

Arrive a few minutes early for safe boarding.

Only attempt to board your shuttle at the designated stop.

Never chase a moving vehicle.

Remain seated while on board a shuttle.

Some shuttle routes may drop-off passengers, then layover until their scheduled departure time.

CONTACT INFO

Transportation Office
(Mon - Fri, 8:30am-5:00pm)

Email: shuttle@gmu.edu

Website: shuttle.gmu.edu

Phone: 703.993.2828

For questions on your On-Demand pick-up, please use the Reston Dispatch number below.
Reston Limousine Dispatcher
703.478.0911

HOLIDAY SCHEDULES

Dates and service levels may vary. Always check shuttle.gmu.edu for up-to-date information.

When is Mason Shuttle On-Demand available?

Saturday-Sunday - 3pm - 11pm
No Weekday Service

Rides must be requested by 10pm for pick-ups between 10pm and 11pm.

Two buses on the route.

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How does Mason Shuttle On-Demand work?

- *Download the Transloc app.
- *Click on View On-Demand Services and choose Mason Shuttles On-Demand.
- *Create your account using your Mason email address
- *Enter a textable phone number; it's how the app will contact you if needed.
- *On the app, select from a range of pick-up and drop-off locations to request your ride.
- *The app will provide an estimated pick-up time and it will adjust the time if conditions change.
- *You must show your Mason ID when boarding.

MASON SHUTTLES

FALL SEMESTER 2022

MASON SHUTTLE

ON-DEMAND

Weekends Only - 3pm-11pm

No Weekday Service

Mason Shuttle On-Demand is a shared ride service with designated pick-up and drop-off locations on the Fairfax campus and at nearby locations off-campus. Does not serve the Mason Square (Arl) or SciTech campuses. Download the TransLoc app for details, including drop-off and pick-up locations.



@MasonShuttles



MasonParkingTransportation



All shuttles are WiFi enabled



Effective date 8/20/2022



When is Mason Shuttle
On-Demand available?

Saturday-Sunday - 3:00pm -11:00pm
No Weekday Service

Rides must be requested by 10pm for pick-ups between 10pm and 11pm.

Tips for Using Mason Shuttle On-Demand

- * Mason Shuttle On-Demand is a shared ride service so you may be sharing the ride with others who are going to your stop or nearby stops.
- * For Fall 2022, there two buses on the route from 3-11pm. Stops are on or local to the Fairfax campus.
- *The pick-up and drop-off stops available for the On-Demand Shuttle are in the TransLoc app and on the On-Demand website.
- * When you request the shuttle, you will be put into a queue to be picked up; the length of the wait for your pick-up is dependent on the demand for the shuttle at the time. Allow at least 30 minutes for shuttle; actual wait times may vary based on the number of rides requested.
- * You may experience a delay in receiving a pick-up notification during high volume times as the TransLoc app algorithm assesses which vehicle can pick you up.
- * You must be at the stop when the shuttle arrives; they can't wait for you.
- * When you see the On-Demand Shuttle, be sure to signal to the driver that you are being picked up.
- * The Shuttle On-Demand cannot be scheduled in advance.
- * It is recommended that you not cancel the shuttle and then immediately rebook it; this just puts you further down the list for pick-up.