



## **Patriot Lift Rules and Procedures**

**Patriot Lift is a point to point courtesy golf cart shuttle service (“Patriot Lift”) provided by Mason’s Parking and Transportation Office on the Fairfax Campus. Patriot Lift provides transportation via a golf cart or wheelchair-accessible golf cart, between classes and meetings for pre-approved Mason students, faculty, staff, and visitors who have short-term and long-term mobility impairments (“Users”). When using Patriot Lift, Users are required to abide by the terms outlined herein as well as terms outlined in the Approval and Scheduling Form. All questions or concerns should be communicated to the Parking and Transportation Office staff at (703) 993-2828.**

*If you need assistance in completing this form, contact Parking and Transportation.*

### **Approval Required to Use Patriot Lift**

- To participate, User (if a student) must submit the Approval and Scheduling Form to request Patriot Lift services and receive an approval from Student Health Services (2300 Student Union Building I) or the Office of Disability Services (2500 Student Union Building I) or (if faculty/staff) the Office of Access, Compliance, and Community (373 Aquia). Not all requests may be approved. For Users who possess a DMV issued disabled placard, the User may submit the Approval and Scheduling form directly to the Parking and Transportation Office located in Nottoway Annex, MS 1J6 or email to [patlift@gmu.edu](mailto:patlift@gmu.edu).

### **Patriot Lift Stops**

- Patriot Lift has established pick-up and drop-off points located around the Fairfax campus that are ADA accessible. The Patriot Lift driver will pick-up/drop off at the stops nearest to User’s point of origin/destination. *There is no service to the Field House or the West Campus.* (Users may use the West Campus Shuttle or On-Demand Shuttle from locations not serviced, such as the Field House and West Campus.)

### **Patriot Lift Scheduling**

- Patriot Lift Users are required to schedule their transportation requests in advance using the **Patriot Lift Approval and Scheduling Form**. Scheduled pickups will have priority over last minute requests, unless there is an emergent need as determined by the driver. Patriot Lift requests on an as-needed basis must be scheduled at least 24 hours in advance. Last minute requests may be accommodated but are not guaranteed for the day or time requested.
- Priority is given to Users who need transportation to academic classes. Patriot Lift cannot be used as an on-call transportation service for dining or social events.
- Patriot Lift requests are on a temporary or long-term basis and are scheduled in advance on a regular basis or on as needed basis. Long term periods are for no more than one semester.
- Cancellations should be made no later than 15 minutes before pick-up time. No-shows and frequent cancellations are a cause for termination.
- Adjustments to arranged schedules (adding any rides for the day/week/semester) will be accommodated if possible, but are not guaranteed.
- If an extension of Patriot Lift services is needed, all extensions must be approved by one of the offices below:
  - Student Health Services (students)
  - Disability Services (students)

- Access, Compliance, and Community (faculty/staff)
- If Users no longer require Patriot Lift, Users must notify Parking and Transportation Staff.
- To serve multiple requests, Patriot Lift will have the right to adjust pick-up/drop-off time by as much as 15 minutes; transport multiple passengers at the same; or suggest an alternative option in cases where the distance is short and there is an ADA accessible alternative (e.g. a ramp, elevator).

### **Patriot Lift Users**

- Only pre-approved Users may ride Patriot Lift. Users must include aides or personal care attendants in the Approval and Scheduling Form request. Unapproved Users (e.g. - friends/acquaintances) cannot ride regardless of space availability or proximity of destination. No exceptions will be made.
- In accordance with the [Animal Control University Policy 1402](#), Users may ride Patriot Lift with their service animal. Service animals must be secured at all times. Emotional support animals and pets are prohibited from riding Patriot Lift.
- All Users are expected to respect the Patriot Lift staff.
- All Users are required to wear seat belts.
- Users with a driver concern should contact Parking and Transportation.

### **Patriot Lift Drivers and Assistance**

- Drivers may offer assistance getting in and out of the Patriot Lift, however, Patriot Lift drivers are not trained healthcare professionals and cannot provide mobility-related ‘transfers’ to Users. Users are responsible for getting themselves on and off the Patriot Lift.
- Assistance may be provided to Users in lifting personal items into the cart (e.g., rolling book bags, scooter), however, Users are responsible for handling and securing their own personal property at all times. Driver will not be responsible for property loss or damage.
- Patriot Lift reserves the right to deny transportation to any user if, in the judgement of the driver, the passenger’s behavior or other factors are outside of expected conduct as defined by the [Code of Student Conduct](#), or if the driver believes the user to be otherwise unable to safely board, ride and exit the services. The driver may also deny transportation to any user who does not, while riding, comply with the driver’s instructions or directions.

### **Acknowledgement of Risk**

By using Patriot Lift, User is exposing themselves to potential risks and harms. User is aware of and understands that these risks and potential harms include, but are not limited to, property damage or loss, personal injury, bodily injury, scratches, bruises, sprains, broken bone(s), loss of sight, internal and external organ damage or loss, loss of digit(s) and/or limb(s), brain damage, spinal cord and neck injury, paralysis, and death. User understands all the potential dangers and causes of personal harm in participating, engaging, and using Patriot Lift. User understands certain risks cannot be eliminated regardless of the care taken to avoid injuries.

User agrees to comply with the rules and regulations of George Mason University and with the instructions and directions of the Parking and Transportation staff members. User understands that User may be terminated from using Patriot Lift if user fails to comply with George Mason University rules and regulations or the instructions and directions of Parking and Transportation staff members while using Patriot Lift. User acknowledges user has read and will abide by the Patriot Lift Rules and Procedures.

Name: \_\_\_\_\_

Date: \_\_\_\_\_